Personal Identification Pattern (PIP) Setup Instructions

The following instructions will allow you to setup your PIP (Grid pattern) which you will use to login to Escape. Please make sure you go through these instructions prior to your RSA card expiring.

1. You will receive an email with instructions for setting up your new Grid Pattern. The email will come from escape-noreply@sbceo.org and the message will look similar to this:

   Hello:
   Your SBCEO Escape Grid account has been created.
   Please click the link below to activate your account.

   https://se.safenet-inc.com/selfEnrollment/index.aspx?code=9yvSHMda3xQGB0IDOMyped195k

   If you are unable to use this link, please copy and paste the URL above into your web browser.
   NOTE: The link above is only active for 10 days from the time you receive this email.
   If you need assistance, please contact SBCEO ITS at 805-964-4710 x5250
2. Once you click on the link in the email, it will open a page similar to the following:

This is where you will select your Personal Identification Pattern (PIP), otherwise known as your Grid pattern. This step is very important and is needed to complete the rest of the steps so please read thoroughly.

To choose a Grid pattern, you will choose certain box locations in a specific order using the Grid on your screen. We provided a simple example above, highlighting and numbering the boxes that we chose so you know which would be the first box, second, third, etc…. Following the order above, you would type in the letters uYhTfm, but please do not choose this same pattern when you select your boxes. The important thing to remember is that you’re choosing a pattern that you will use each time you login to Escape. The numbers in the boxes will always be different each time you login, which is why it’s important to remember the pattern you choose, not the letters/numbers inside the boxes, when you are first choosing your pattern.

You must choose at least 6 boxes to create your pattern. However, you can choose more if you wish. You cannot have 6 boxes straight in a row, column, or diagonally since that is not very secure, a more complex pattern is required. Once you have chosen the boxes you want for your Grid pattern, from the Grid on your screen, you will enter the letters/numbers that correspond to the boxes you chose and in the order you chose. The letters are case sensitive so please makes sure you are typing the letter exactly as it appears on your screen. Once you’ve carefully typed these in the Enter Value: box, click Next to continue.
3. Once you have successfully setup your Grid Pattern you will be able to login using the Grid. Close this browser window to continue.

4. Now that you have selected a pattern, that pattern and order of the boxes chosen are specific to your Escape account. Remember your pattern as it will be necessary for the next steps. To login to Escape using the new Grid Pattern, open a browser (i.e. Internet Explorer, Chrome, Firefox or Safari) and go to https://connect.escape.sbceo.org and you should see the screen below. You will need to login using this website to access the Grid Pattern so you may want to bookmark it.
5. Enter your escape username, for example – 61doej, and then select the box that says **Remember me on this device**. Click the **LOGIN** button to continue.

6. Next you will see a **Sign in to access SBCEO Escape** screen with your Escape user name listed. Simply click on the **LOGIN** button. (You do not enter anything in the blank box.)
7. Once the Grid is displayed, remember the Grid pattern you selected in Step 2 and type in the numbers that correspond to the boxes that you chose as your pattern. The numbers must be in the same sequence from the pattern that you chose, otherwise it will not work. Type the numbers in order in the blank box on the screen. Click the LOGIN button to continue.
8. If you were successful in typing your pattern, **skip to Step 11**. If you entered your Grid pattern incorrectly the following error message is displayed. Click on the **LOGIN** button and it will allow you to try and login again.
9. You will see a **Sign in to access SBCEO Escape** screen with your Escape user name listed. Click the **LOGIN** button. (Once again, do not enter anything in the blank box).
10. Next you will see the Grid. Remember the Grid pattern you selected in Step 2 and type in the numbers that correspond to the boxes that you chose as your pattern. The numbers must be in the same sequence from the pattern that you chose, otherwise it will not work. Type the numbers in order, in the blank box on the screen. Click the LOGIN button to continue.

Note: If you can’t remember what pattern you chose and you need reset your pattern, please see the instructions for Resetting your Personal Identification Pattern (PIP) or Grid pattern located at https://sbceo.org/sbas/ and click on the Escape button toward the bottom of the page.
11. Once you have entered your Grid pattern correctly your username will appear on the login screen. Enter your Escape password, click the box to accept the Terms and Conditions then click the **Log On** button.

12. Click the Escape icon to launch Escape: